

**Union Sanitary District
Enterprise System Catalog**

Updated: 4/21/2016

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency	
					Collected	Updated
BMC	FootPrints	Helpdesk Ticketing	Track/Manage/Submit Online Requests	Information Technology	Daily	Daily
			Knowledgebase	Information Technology	Daily	Daily
			Employee Self Service	Information Technology	Daily	Daily
Calero	VeraSMART	Call Accounting System	Call Tracking	Information Technology	Daily	Daily
Cisco	Unified Communications Manager	Phone and Voicemail System	Phone Communication	Information Technology	Daily	Daily
			Voicemail Storage		Daily	Daily
			Instant Messaging		Daily	Daily
enfoTech	iPACs	Environmental Compliance	Industries	Environmental Compliance	Daily	Daily
			Inquiries and Complaints	Environmental Compliance	Daily	Daily
			Commercial and Industrial Inspections	Environmental Compliance	Daily	Daily
ESRI	ArcGIS / ArcSDE	Geographic Information System (GIS)	Parcel Information	Information Technology	Monthly	Monthly
			Infrastructure - Sewer	Capital Improvements	Daily	Daily
			Infrastructure - Treatment Plant	Capital Improvements	Daily	Daily
			Businesses	Customer Service	Monthly	Monthly
			Ward Layer	General Manager	Annually	Annually
			Parcel Layer	Capital Improvements	Daily	Daily
			Aerial Photo Layer	Information Technology	Annually	Annually
Street Centerline	Capital Improvements	Daily	Daily			
Infor	Infor Public Sector	Asset Management	Track Assets	Collection Services	Monthly	Monthly
				Maintenance Services	Monthly	Monthly
		Work Order Tracking	Preventive/Corrective Work Tracking	Collection Services	Daily	Daily
		Service Request Tracking	Public Request Work Tracking	Maintenance Services	Daily	Daily
			Collection Services	Daily	Daily	
Microsoft	Exchange	Email System	Electronic Mail	Information Technology	Daily	Daily
Microsoft	SharePoint	Document Management	Content Repository	Information Technology	Daily	Daily
N/A	Custom Application	Customer Information System (CIS)	Non-Residential Billing	Customer Service	Annually	Daily
N/A	Custom Application	Permit Tracking System (PTS)	Permits Processing	Customer Service	Daily	Daily
NEOGov	Applicant Tracking	Online Applicant System	Applicant Tracking	Human Resources	Daily	Daily
OpenText	Alchemy	Document Management	Record Drawings	Capital Improvements	Daily	Daily
Systemates	ProjectMates	Construction Management	Capital Program Management	Capital Improvements	Monthly	Monthly
			Construction Project Management	Capital Improvements	Daily	Daily
Tyler Technologies	Eden	Financial System	Accounts Payable	Finance	Daily	Daily
			Accounts Receivable	Finance	Daily	Daily
			Purchasing	Finance	Daily	Daily
			General Ledger Tracking	Finance	Daily	Daily
			Inventory Management	Finance	Daily	Daily
			Budgeting	Finance	Daily	Daily